

IFIT Fitness Equipment Insurance Product Information Document

Company: AmTrust Europe Limited

Product: Extended Warranty

This document provides a summary of the key information relating to this policy. This document provides a summary of the key information relating to this policy. Full terms and conditions of the policy are contained in your policy document.

What is this type of insurance?

This product provides cover for your IFIT fitness equipment in the case of an electrical, or mechanical breakdown. It is underwritten by AmTrust Europe Limited (AEL) whose registered office is at Market Square House, St James's Street, Nottingham, NG1 6FG (registered number 01229676), AEL is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, firm reference number 202189. This insurance policy is administered by Servify UK Ltd.



What is insured?

- ✓ The policy provides cover for repairs or replacement of your IFIT Fitness Equipment following mechanical or electrical breakdown outside of the manufacturer's guarantee period. If original parts are not available a repair may use replacement of parts of similar quality
- ✓ The equipment will be replaced if repair is not possible
- ✓ The policy provides up to 3 repairs on an individual component. If a fourth repair is required, we will replace the equipment with a product of comparable performance.
- ✓ You can choose to cover your equipment for 12, 36 or 60 months.



What is Not Insured?

- ✗ Breakdowns occurring within the manufacturer's guarantee period.
- ✗ Any product used in a commercial setting or on a rental basis;
- ✗ Breakdown of parts where there has been a product recall by the manufacturer.
- ✗ Breakdowns that are a result of faults that occurred prior to the start of the insurance.
- ✗ Cosmetic repairs which have no effect on the functionality of the equipment.
- ✗ Replacement of parts which are designed to be replaced from time to time by you during the life of the equipment.
- ✗ Breakdowns that occur outside of the United Kingdom.
- ✗ Any breakdown which is caused by a Computer or Software Virus.
- ✗ Breakdown resulting from rust or corrosion.
- ✗ Breakdown contributed to by abuse, misuse, mishandling, negligence or unauthorized alterations to the equipment. This includes failure to follow the manufacturer's instructions.
- ✗ Breakdown resulting from - the introduction of foreign objects into the equipment, including cleaning liquids.



Are there any restrictions on cover?

- ! Our liability is limited to the option below which entails the lowest cost:
- the purchase price of the equipment excluding tax and delivery costs or
 - authorised repairs that will not exceed the purchase price of the equipment or
 - replacement of the equipment with a product with equal or similar features and functionality or
 - reimbursement for authorised repairs or replacement.



Where am I covered?

- ✓ Your home address (as noted in the policy schedule)



What are my obligations?

- You must take care to give us complete and accurate answers to any questions we ask when you are taking out, renewing or making changes to your policy.
- You must advise the administrator of any changes to your details or the details of the equipment.
- You must pay your premium on time.
- You must observe and fulfil the terms and conditions of this policy.
- The administrator should be informed of any claim arising within 14 days of discovery of the event, or if this is not possible, as soon as reasonably possible. This should be done via calling +44-(0)208-068 5782.



When and how do I pay?

Payment will be required by either credit or debit card when you take out the policy.



When does the cover start and end?

Cover will start and end as specified on your policy schedule.



How do I cancel the contract?

You may cancel this policy within 45 days of the inception date, you will receive a full refund of any premium paid.

- If you wish to cancel the policy after 45 days you will receive a pro rata refund of the unused premium
- Please notify cancellation by email to eu_support@servify.tech. OR by letter addressed to **Servify UK Ltd. with its registered office at 2 Smiths Square 77 Fulham Palace Road London W6 8AF.**